

# Accessibility statement

We are committed to providing a website that is accessible to all.

## Scope of this statement

This is the accessibility statement for [heritagefund.org.uk](https://heritagefund.org.uk) only.

There are separate statements for our:

- [the beta application portal – funding.heritagefund.org.uk](https://funding.heritagefund.org.uk)
- [our recruitment portal](#)

## Using the website

There are many things you can do to make the web easier to use. This may involve changing your browser, computer, keyboard or mouse settings.

Our website has been put together with accessibility in mind – core features of the site are as follows:

- Navigation has been implemented in a logical and consistent way
- Skip navigation link has been provided
- Content has been written as clearly and simply as possible
- Text size can be changed using the web browser (more information below)
- Headings are clear and use a logical structure
- Links can be understood out of context
- Links open in the same window unless stated otherwise
- Images have alternative text
- Decorative images have null alternative text
- Tables have appropriate summaries, captions and headings
- Audio and video has been set not to play automatically
- Text transcripts or subtitles are available for audio and video content
- This website is also available in the Welsh language through the toggle link in the site header

## Accessibility accreditation

The National Lottery Heritage Fund website has achieved a high level of accessibility and [has been awarded the Shaw Trust 'Accessible' rating by Shaw Trust Accessibility Services.](#)



Any web site carrying this mark is currently being tested by people with a wide range of disabilities to highlight accessibility barriers that might be present, and implement solutions to provide inclusive content.

The Shaw Trust Digital Assessment and Accreditation process is rigorous. Over 60 hours of [accessibility testing](#) by users with a disability goes into each and every accreditation.

They review our website on a monthly basis and any issues are then raised as part of our website development backlog for action.

## Technical information about this website's accessibility

The National Lottery Heritage Fund is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.2 AA standard](#), due to the non-compliances listed below.

## Non-accessible content

Due to certain constraints, we have had to include technologies and features that may cause accessibility issues. These include:

### Non compliance with the accessibility regulations

- **Untitled frames (1.2.2, 1.2.4)** — legacy embed videos do not display titles/alt text. This should only impact time-sensitive content prior to 2022 - with more recent videos displaying these attributes correctly.
- **Focus not obscured minimum (2.4.11)** — the cooker banner at the top of the page currently obscures some focusable content for mobile users. We hope to have fixed this by Spring 2024.

## Disproportionate burden

Not applicable at the present time.

## Content that's not within the scope of the accessibility regulations

- [OpenStreetMap](#) (third-party map application)
- Social media embeds (third-party applications)
- YouTube (third-party video application), including any videos generated by partners
- Grant application system (third-party database)

We are making every effort to overcome these limitations by improving their accessibility and failing that, provide accessible alternatives.

If you need alternatives versions to our downloadable documents (such as plain text or Braille) or if you experience any accessibility problems with our site, please contact us.

The National Lottery Heritage Fund does not assume responsibility for third party applications.

## Text resizing

Most modern web browsers allow users to change the size of the text, as well as magnify the page.

[The AbilityNet website details the process on the most popular browsers.](#)

## Assistive technologies

The latest versions of the following assistive technologies were used during testing and were found to be compatible with the site, except for areas that have [accessibility limitations](#).

- JAWS screen reader
- Dragon Naturally Speaking Pro
- AI Squared ZoomText screen magnifier

Please note: You may experience issues with older versions of these applications or other assistive technologies. If you experience any issues, please feel free to [contact us](#).

## Browser compatibility

The site has been cross-platform and cross-browser tested and is currently compatible with modern browsers, such as Google Chrome and Microsoft Edge.

Please note: You may experience issues with older versions of these browsers or other web browsers. If you experience any issues, please feel free to [contact us](#).

## Useful links

If you need more information about using this site's features, general accessibility or using the web and your computer, we have provided some useful links to help:

- [W3C \(World Wide Web Consortium\) Better Web Browsing Guide](#)
- [BBC \(British Broadcasting Corporation\) My Web, My Way](#)
- [My Computer My Way](#)
- [Microsoft Accessibility](#)
- [Apple Accessibility](#)
- [RNIB \(Royal National Institute for Blind People\)](#)
- [AbilityNet](#)

## Contact us

We are continually seeking solutions that will improve the accessibility of our website. We welcome feedback regarding accessibility of this site. If you have any comments or questions, please contact us at [digital@heritagefund.org.uk](mailto:digital@heritagefund.org.uk).

If your enquiry is regarding digital publications, please contact our information team on:

Phone: 020 7591 6042

Textphone: 020 7591 6255

Email: [enquire@heritagefund.org.uk](mailto:enquire@heritagefund.org.uk)

## Enforcement procedure

In England, Wales and Scotland, the Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

In Northern Ireland, the Equality Commission for Northern Ireland is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Commission for Northern Ireland](#).

## Preparation of this accessibility statement

The website is tested monthly by Shaw Trust. It is also tested internally - utilising manual and automated techniques (which include WAVE and axe-core browser extensions), and the use of the NVDA screenreader.